

Getting Started with the Alarm.com

# mobile app

## 1 DOWNLOAD THE APP

The Alarm.com app for phone and tablet is available for free download on [Google Play Store](#) and [Apple App Store](#).

You can also control and monitor your system using your Apple Watch, Apple TV, Amazon Fire TV, Amazon Echo and Google Home.



## 2 NAVIGATE THE HOME DASHBOARD

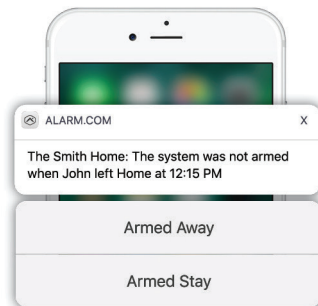
View and control your system from the palm of your hand with the easy-to-navigate Dashboard. Arm and disarm your security system, monitor video, review daily highlights, adjust lights, locks, thermostats and garage doors.

These services are only available on certain packages. Please contact REV for more information.

## 3 ENABLE NOTIFICATIONS

Click Notifications to enable Push Notifications. You can also add or manage your push, text and email notifications on-the-go.

A System Not Armed notification will remind you if you forget to arm your system when you are away from home.



## 4 ACTIVATE PLACES

Enable automatic rules and alerts based on your phone's location through Places.

Be alerted if you've left home without arming your system, pause video recordings for privacy, and have your thermostat adjust when you're approaching home.

**Places > + Plus Sign > Enter Address & Adjust Radius > Name Location > Save**

**NOTE** You may need to enable Location Services first: App Settings > Location Services > Toggle On

### TIP: TWO-FACTOR AUTHENTICATION

Add an extra layer of security to protect access to your system. Whenever you sign into your system from a new or untrusted device, you'll have to enter both your password and a code sent to your mobile phone.

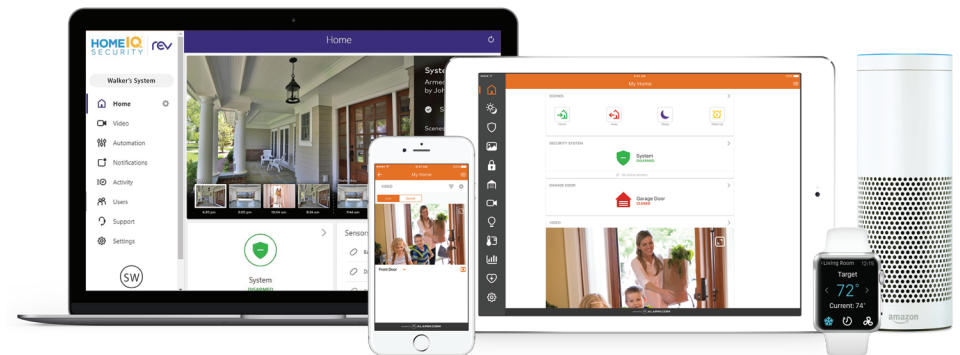
**Online Account > Settings > Login Information > Two-Factor Authentication**



# Getting started

with Smarter Home Security

powered by ALARM.COM®



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## login information

Username \_\_\_\_\_

Password \_\_\_\_\_

RTC Security Services, LLC

dba LA License #F354

**gonzales**  
913 S Burnside Ave  
(225) 621-4300

**laplace**  
(985) 359-2222

**larose**  
115 W 10th Blvd  
(985) 693-0123

**paulina**  
3750 Nicole Street  
(225) 399-1111

**plaquemine**  
58085 Fort Street  
(225) 687-7000

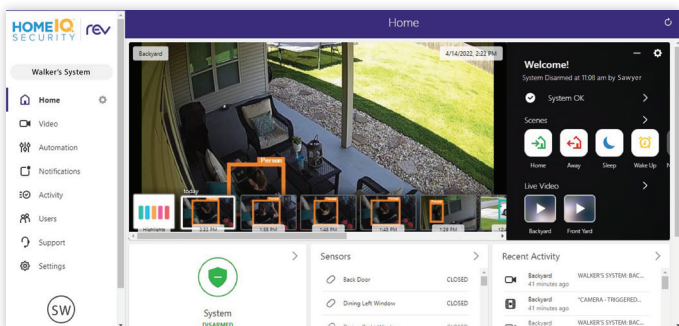
**reserve**  
105 RTC Drive  
(985) 536-1111

**thibodaux**  
171 Leighton Road  
(985) 387-1111

# online account

## 1 LOG IN AT [letsrev.com/hiqlogin](https://letsrev.com/hiqlogin)

Login using the username/password provided by your installer to manage and view your system from the Homepage.

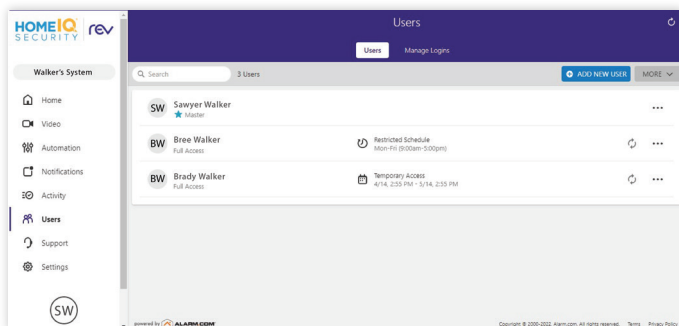


## 2 SET UP USER CODES

Set up user codes for your family members, friends, dog walker, nanny or anyone who has access to arm/disarm your panel.

Users > Add New User

You can also edit user settings to assign user-specific access, permanent or temporary, to select access points (security system, locks, etc.) for a specific date and time range.

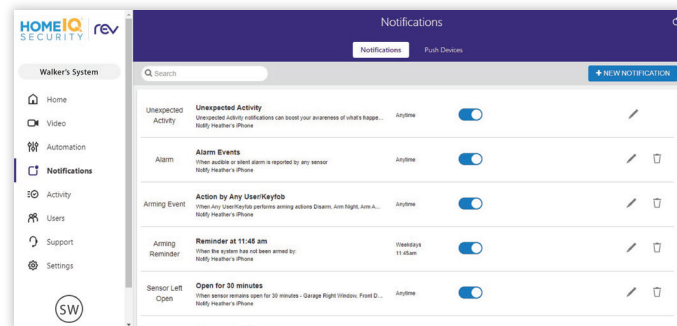


## 3 CONFIGURATION NOTIFICATIONS

Receive real-time alerts (text, email or push) due to a system occurrence, such as the system reporting an alarm, if someone forgets to arm the system, or if a door is left open.

You can also add and manage notifications from the Alarm.com Mobile App.

Notifications > + New Notification > Select default or customize your own > + Add Recipient > Save Notification



## 4 ENABLE PLACES

Manage geo-fences to enable location-based rules and alerts that automatically adjust your home's settings. The Places feature uses the location of your smart phone to detect when you're leaving or approaching your home. You must first enable location services in the Mobile App before configuring Places on the Alarm.com website.

Settings > Places > + Add a Fence > Position the pin to the desired area

